

Brandguard Vents™ Standard RETURN POLICY

THIS STANDARD RETURN POLICY APPLIES TO ALL PURCHASES FROM AND AFTER JANUARY 2, 2008 WHETHER OR NOT SUCH PURCHASE IS SUBJECT TO A SIGNED PURCHASE ORDER AGREEMENT OR DISTRIBUTION AGREEMENT BETWEEN Brandguard Vents AND THE PURCHASER.

The following shall govern all orders for Products by Purchaser and sales of Products by Brandguard Vents, Inc, 1001 Avenida Pico, #221, San Clemente, CA 92673, USA to Purchaser from and after January 2, 2008. Brandguard Vents reserves the right to forward any order for Products to an authorized Brandguard Vents distributor. Brandguard Vents or, if applicable, such distributor, shall be referred to herein as the Manufacturer. The terms herein may be updated by Brandguard Vents from time to time. Ordering Products from Manufacturer constitutes acceptance of the terms set forth herein, as such terms may be updated. Any different, conflicting or additional terms in any purchase order or other writing from Purchaser or in any order acknowledgment or other writing from Manufacturer shall be of no force or effect unless acknowledged and executed by an officer of Manufacturer.

Return Policy

Customers requesting to return a product within 30 days of purchase with the receipt may receive a full refund upon written approval from Brandguard Vents.

To qualify, the returned product must be:

- A stocked product;
- In resalable condition;
- In its original packaging (full boxes, bundles or units);
- Accompanied by the original invoice or sales receipt;
- Returned to the original place of purchase at the expense of the purchaser.

For all other returns, see "Non-qualifying Returns" below.

Receiving Your Refund

<u>Method of Payment</u>	<u>Amount</u>	<u>Method of Refund</u>	<u>Time to Process</u>
Brandguard Account	Any	Credit to account	24 Hours
Credit Card	Any	Credit to credit card account	24 Hours
Check*	Up to \$250 More than \$250	Cash Check	Same Day 3-4 Business Days
Cash**	Up to \$250 More than \$250	Cash Check	Same Day 3-4 Business Days

*Must clear a 10-business-day waiting period.

**If cash received for payment has not yet been deposited, a full refund of cash can be given.

Non-Qualifying Returns

Returns made after 30 days:

- Any return made after 30 days of purchase with the original invoice or sales receipt may be subject to a restocking charge of 15% of the purchase price.
- Brandguard Vents reserves the right to refuse any return made after 30 days of purchase.

Returns made without a sales receipt or invoice:

- For Brandguard Vents account holders returning a product within 30 days of purchase, we will make every effort to look up your receipt for you. If this is possible, the same policy applies as if you had the original invoice.
- If we are unable to look up or find the invoice, the return may be refused.

Special Orders

Returning "special orders":

- "Special order" refers to any order of product not normally stocked by Brandguard Vents in a given market and/or any product that is custom-made (not stocked by the manufacturer and/or made to customer specification).
- Special order returns will be accepted contingent upon the manufacturer's return policy. Customer is responsible for all costs associated with special order returns to the manufacturer.